

# T7 Release 9.1

## Participant Simulation Guide

## Derivatives and Cash Markets

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## **Abstract**

This document describes the timeline, new and changed features as well as Simulation focus days for the T7 Release 9.1 Simulation. Trading participants should use this document to plan and prepare their T7 Release 9.1 Simulation participation. This document should be read alongside the T7 Release 9.1 Release Notes, all required technical interface descriptions, the regular Simulation Calendar and the regularly updated Implementation News either on

- [eurex.com](http://eurex.com) > Support > Information Channels > Implementation News for the derivatives markets
- [xetra.com](http://xetra.com) > Technology > Implementation News for the cash markets

## **Keywords**

T7 Enhanced Trading Interface, T7 Enhanced Market Data Interface, T7 Enhanced Order Book Interface, T7 Extended Market Data Service, T7 Reference Data Interface, T7 FIX Gateway, Common Report Engine, T7 Trader GUI, T7 Admin GUI, T7 Trade Entry Services

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## 1. Definitions and Abbreviations

Term	Explanation
BF	Börse Frankfurt
BFZ	Börse Frankfurt Zertifikate
CCP	Central Counter Party
CEF®	Deutsche Börse Group Real Time Data Feed
CRE	Common Report Engine
DBAG	Deutsche Börse AG
EEX	European Energy Exchange
EMDI	T7 Enhanced Market Data Interface (non-netted)
EMDS	T7 Extended Market Data Service
EOBI	T7 Enhanced Order Book Interface
ETI	T7 Enhanced Trading Interface
Eurex EnLight	Eurex EnLight is a price discovery service offered on the T7 platform to negotiate off-book transactions electronically
FIX	Financial Information eXchange protocol
FIXML	Financial Information Exchange Mark-up Language
GMC	Middleware Cluster for T7 Trader GUI, T7 Admin GUI, T7 Clearer GUI
GUI	Graphical User Interface
ISV	Independent Software Vendor
LF	Low Frequency
MDI	T7 Market Data Interface (netted)
PS	Partition Specific
RDI	Reference Data Interface
RDF	Reference Data File
SPoC	Single Point of Contact
T7	T7 trading system developed by Deutsche Börse Group
TES	T7 Entry Services
TKAM	Technical Key Account Manager
Xetra EnLight	With Xetra EnLight, Frankfurt Stock Exchange offers for the first time an on-exchange request-for-quote functionality for off-book trading in the cash market

## 2. Simulation Overview

### 2.1 Introduction

The purpose of T7 Release 9.1 Simulation is to provide an opportunity for participants and Independent Software Vendors (ISVs) to become familiar with the new and enhanced functional and technical setup and features of T7 Release 9.1 and to prepare for production.

The key objectives of the T7 Release 9.1 Simulation:

- Provide high quality information and simulation to support participant and ISV readiness.
- Familiarize participants with the new trading services functionality.
- Early identification of issues both from the Exchange and from the participants' side to minimize risk of T7 Release 9.1 launch and production operation.

The T7 Release 9.1 Simulation covers both, the cash and the derivatives markets which means all markets on the T7 Simulation environment, and T7 Börse Frankfurt Simulation environment. The "T7 Release 9.1 Simulation" always includes all the environments described above, unless explicitly stated otherwise.

The simulation period for T7 Release 9.1 is planned to start on 3 May 2021.

Please note: The start of the EMDS Customer Simulation is planned for 17 May 2021.

In addition to the T7 Release Simulation, Deutsche Börse AG offers a T7 Release 9.1 Cloud Simulation to allow trading participants and ISVs to test against the current T7 production and simulation software versions. In the Cloud Simulation, participants can initiate predefined market scenarios and test specific strategies more easily than in a shared environment. The Cloud Simulation is available around the clock for a fixed price per hour and has been started on 1 April 2021.

The production launch date for T7 Release 9.1 is planned for 28 June 2021.

The exchange offers several dedicated focus days during the simulation phase to help participants become accustomed to new or changed features of T7. On those days, which are marked in the simulation calendar, special testing scenarios will be provided. This document describes the different test scenarios for the T7 Simulation.



## 2.2 Note on Interfaces

T7 Release 9.1 will provide backwards compatibility for the T7 ETI/FIX interface version 9.0, i.e. participants who do not want to use the new functionality will still be able to connect to T7 with the interface layout version 9.0, even after production launch of T7 Release 9.1. Please note that concerning the Eurex EnLight Working Delta processing there will be no backwards compatibility for the T7 ETI/FIX interface version 9.0. Market data, RDI, RDF and other data files will not provide backwards compatibility.

## 2.3 Further Information

Please note and be aware of the following T7 Release 9.1 Simulation condition:

The T7 Release Simulation is a shared simulation environment with the purpose of providing participants the opportunity to test functional enhancements for the forthcoming T7 Release. Following a release, the environment will be available with the current software for further testing of all T7 related functionality. The T7 Simulation is not designed for very extensive or even performance testing. Participants who would like to test scenarios involving an unusually large amount of order and quote transactions and/or trades shall contact their Technical Key Account Manager (TKAM). The TKAM will ask for the purpose of the test and a detailed description of the participants test scenario (including number of expected orders, quotes and trades). The TKAM together with the participant will evaluate the request and attempt to find a solution which can realistically be provided together with a potential date and time for the execution.

## 2.4 Intended audience

This document serves as the guide for all simulation participants, i.e. current and future users of the T7 system. In particular, the following participants will be involved in the simulation:

- Exchange trading participants
- ISVs (Front, Middle and Back office)

In order to achieve a common understanding of the responsibilities and tasks, the distribution of this Simulation Guide to the appropriate project teams and line organizations is recommended as soon as possible. All parties involved, e.g. central coordinators, system administrators, traders and ISV representatives, should be aware of their tasks before the start of the Simulation.

## 2.5 Timeline

Deutsche Börse AG is planning to launch Release 9.1 of T7 on 28 June 2021.

The following timeline gives an overview of the introduction schedule:

T7 9.1 Cloud Simulation Start	1 April 2021	T7 Simulation
T7 9.0 Simulation last batch	22 April 2021	T7 Simulation
T7 9.1 Simulation Software Installation and Conversion	23 April – 2 May 2021	T7 Simulation
T7 9.1 Simulation Execution	3 May – 25 June 2021	T7 Simulation
T7 9.1 Conversion & Support Window	26 June 2021	T7 Production
T7 9.1 Production Launch	28 June 2021	T7 Production

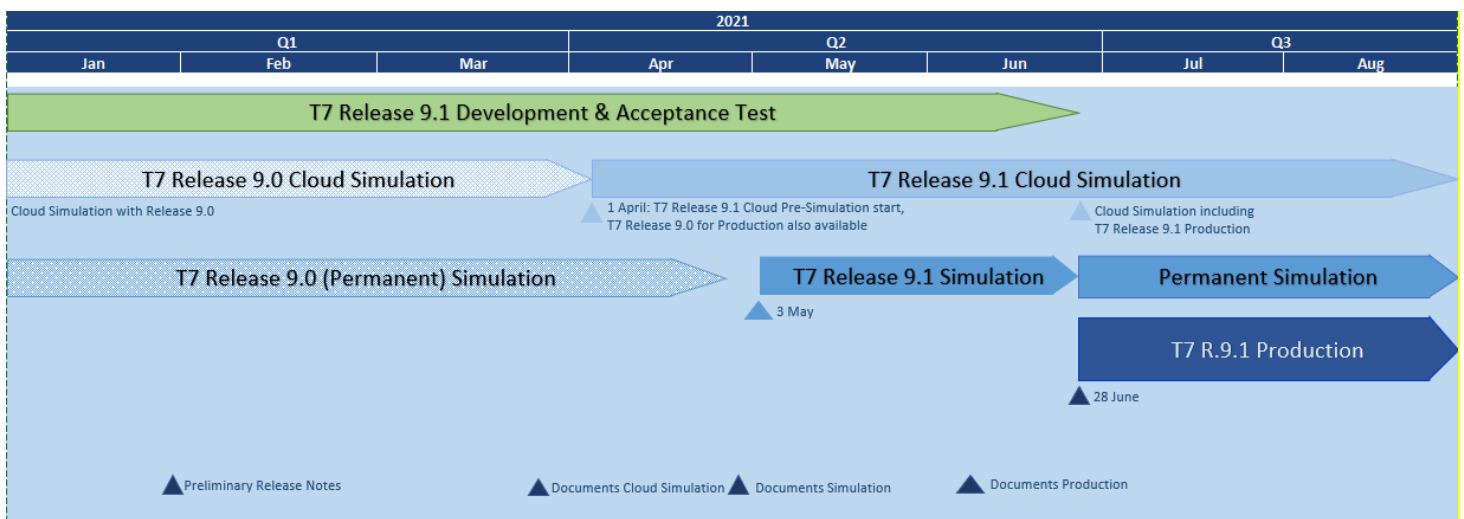


Figure 1: T7 Release 9.1 document publication and introduction timeline including Börse Frankfurt

## 2.6 T7 Cloud Simulation

In addition to T7's release simulation participants can also use the T7 Cloud Simulation which allows trading participants and ISVs to test against the current T7 production and simulation software version. In this environment participants can initiate predefined market scenarios and test specific strategies more easily than in a shared environment. The T7 Cloud Simulation is available 24/7 for a fixed price per hour and is accessible using an SSL-encrypted internet connection.

For more information on the T7 Cloud Simulation please refer to:

[eurex.com](https://www.eurex.com) > Support > Technology > Eurex T7 Cloud Simulation

[xetra.com](https://www.xetra.com) > Technology > T7 Trading Architecture > Cloud Simulation

## 2.7 Simulation Calendar

The Simulation Calendar for the derivatives market is available under the following path:

[eurex.com](https://www.eurex.com) > Support > Technology > Simulation Calendar

Whereas the Simulation Calendar for the cash market can be found on the following link:

[xetra.com](https://www.xetra.com) > Trading > Trading calendar and trading hours

### 2.7.1 Guiding principles for Simulation Calendar

- The simulation will be set up and run from both a functional and technical perspective as production-like as possible to help simulate business processes under realistic conditions. In order to provide a production-like system environment, the different T7 components will be set up as an integrated simulation environment. Nevertheless, system availability and technical performance will be scaled to simulation requirements and will differ from production.
- T7 Release 9.0 permanent simulation will terminate with the end of day processing on 22 April 2021. The T7 Simulation will not be available for participants and ISVs from 23 April 2021 to 2 May 2021 in order to prepare the T7 Release 9.1 Simulation. Participants are encouraged to use the T7 Cloud Simulation for testing purposes during this period.
- The T7 Release 9.1 Simulation is planned to start on 3 May 2021 and will last until 25 June 2021. All functional and technical preparations should be completed before the start of the simulation.
- On batch days, calendar days correspond to actual business days. The following days until the next batch day have the business date of this forthcoming batch day. Here several calendar days (with 24 hours trading availability) constitute one business day.
- Weekends are generally open for simulation, but no technical and functional support will be available.

- In order to provide those participants and ISVs not located in a European time zone with the maximum possible access to the simulation environment, it is envisaged that the T7 Release 9.1 Simulation back-end systems and network will be re-opened as soon as the batch has been successfully completed.
- Quarterly, monthly and weekly last trading/maturity & expiration dates for standard products are planned throughout the T7 Release Simulation.

## 2.8 Liquidity for selected products in the simulation environment

### 2.8.1 Derivatives Market: Liquidity (bid/ask prices)

Liquidity (bid/ask prices) will be provided on each trading day throughout T7 Release 9.1 Simulation in the following products:

#### Options

- OESX and ALV: only best bid, best ask
- ODAX, OGBL, OGBM and DB1: only best bid, best ask
- OKS2: only best bid, best ask

#### Futures

- FGBL: Bid and ask prices with an order book depth up to 20
- FESX: Bid and ask prices with an order book depth up to 20
- EVAR: only best bid, best ask

#### Futures Calendar Spread Orders

- FESX: Bid and ask prices with an order book depth up to 20
- FGBL: Bid and ask prices with an order book depth up to 20

### 2.8.2 Cash Market XETR Liquidity (bid/ask prices)

For the duration of the member Release Simulation, the liquidity (bid / ask quantities in the order book) will be provided via automated scripts for the following instruments.

#### Instruments in XETR with liquidity providing scripts

- LU0937835576 (Bid and ask prices with an order book depth level up to 3)
- LU1306625283 (Bid and ask prices with an order book depth level up to 3)
- DE000A1E0HR8 (Bid and ask prices with an order book depth level up to 3)
- DE0005140008 (Bid and ask prices with an order book depth level up to 3)
- DE0005557508 (Bid and ask prices with an order book depth level up to 3)

#### ICEBERG

- AT0000730007 (Bid and ask prices with an order book depth level up to 3)
- DE0005200000 (Bid and ask prices with an order book depth level up to 3)

#### VDO

- AT0000730007 (Single bid VDO order)
- DE0005200000 (Single ask VDO order)

### **2.8.3 Cash Market Börse Frankfurt: Liquidity provision**

Liquidity is provided for a selection of instruments by DBAG.

The list of all instruments also including the test scenario instruments can be found on the Xetra website under the following path:

[www.xetra.com](http://www.xetra.com) > Technology > T7 Trading Architecture > System documentation > Release 9.1 > Simulation

**Please note** that a new script will be provided for testing the “Continuous Auction with Market Maker trading model in BFZ with Indicative Quotes (ITM)” as of 17 May 2021. The Supported Instruments list will be updated and published accordingly on 17 May 2021.

## 2.8.4 Cash Market Börse Frankfurt: Matching quotes for selected instruments:

DBAG will act as a specialist and enter matching quotes on request for the following instruments. Please contact the Functional Helpdesk Börse Frankfurt for your requests (see chapter 8).

#	ISIN	Instrument
1	DE0001142693	BUNDANL. KPS 4.1.36
2	DE0001102408	BUNDANL.V.16/26
3	XS0205545840	ARGENTINA 05/33 DISC
4	XS0553728709	DT.TELEK.INTL F.10/30 MTN
5	SE0002829192	SWEDEN 09-39 1053
6	AU000000AUZ8	AUSTRALIAN MINES LTD.
7	CA25260V1031	DIAMOND FIELDS RES
8	USY384721251	HYUNDAI MOT.0,5N.VTG GDRS
9	AT00000VIE62	FLUGHAFEN WIEN AG
10	DE0007018509	WINDHOFF AG O.N.
11	DE000A1E8G88	VIVANCO GRUPPE AG
12	AU0000XCLWV6	AUSTRALIA 2030 CI
13	DE000DZ42N68	Memory Express GOB 17/22
14	XS2028085731	CS INT. CALL26

### 3. Functional and Technical Enhancements

The following new features and enhancements will be introduced with T7 Release 9.1:

#### Cash and derivatives markets:

- Stepwise Introduction of the FIX LF Interface

#### Cash markets:

- Self-Match Prevention for Iceberg and Volume Discovery Orders (XETR)
- Instrument Covers for Börse Frankfurt Zertifikate (XFRA)
- Introduction of the Continuous Auction with Market Maker trading model in BFZ with Indicative Quotes (XFRA)

#### Derivatives markets:

- Extension of the Equity Bespoke Basket Product Scope
- Eurex EnLight Enhancements

#### Further Enhancements:

- Various TES Changes and Enhancements
- Replicate information from DSCP flag in EOBI packet header
- New reason code for order rejection in Extended Vola Freeze
- Cash: Direct change from Knocked-Out to Knocked-Out-Locked.
- Cash: Quote ID for the Quote Request Solution now of length 8

#### Reports:

- New Reports:
  - RC100 - Capital Adjustment Series (replaces C7 report CA051)
  - PM900 Specialist Performance per Executed Order
  - PM910 ITM Issuer Fulfillment Aggregated
  - PM920 ITM Issuer Fulfillment Instrument Level
  - PM930 ITM Issuer Performance Per Executed Order
- Changed Reports:
  - TA115 Total Return Futures Parameters
  - TC540 Daily Order Maintenance
  - TE530 Daily Quote Maintenance
  - TE540 Daily Order Maintenance
  - TE590 CLIP Trading Indication
  - TE950 Instrument Price Movement Summary
  - TE546 Daily Basket TES Maintenance



- TE810 T7 Daily Trade Confirmation
- TR100 Order to Trade Ratio Report
- TR102 Excessive System Usage Report
- TR103 Eurex Daily OTR Parameter
- Deleted Reports:
  - TD944 – Daily Advanced Market Making Strategy Quote Request Performance.
  - TD949 – MTD Advanced Market Making Strategy Quote Request Performance.

Details on each of these features and the changes to the affected interfaces, reports and GUIs are communicated to the participants in the form of two T7 Release 9.1 Release Notes documents, directed at the Eurex and Xetra customer base respectively:

**Eurex:**

[Eurex.com](http://Eurex.com) > Support > Initiatives > T7 Releases > T7 Release 9.1 > System documentation > Overview and Functionality > T7 9.1 Release Notes

**Xetra:**

[Xetra.com](http://Xetra.com) > Technology > T7 Trading Architecture > System documentation > Release 9.1 > Overview and Functionality > T7 9.1 Release Notes

## 4. Simulation preparation

Preparation activities should be completed prior to the start of T7 Release 9.1 Simulation.

### 4.1 Organisational preparation

Prior to the start of T7 Release 9.1 Simulation, the following organisational preparatory activities need to be completed by all participants to ensure readiness for the simulation phase:

- All participants and ISVs will be asked to name a person acting as a single point of contact (SPoC) during the simulation. This person shall coordinate all internal activities, functional as well as technical, and shall communicate with affiliated participants during simulation, when collaboration is required. The SPoC maintenance is available to the participant via the web application in the Member Section at <https://membersection.deutsche-boerse.com>.
- Documents will be made available in order to facilitate and support general simulation needs. However, in order to simulate the individual requirements participants are encouraged to define specific simulation objectives and scenarios on their own.
- Personnel for participation in simulation on the focus days (specified in the Simulation Calendar) should be identified and confirmed.
- Participants are encouraged to set up an internal issue management process.

### 4.2 Functional preparation

Participants and ISVs planning to participate in the simulation should verify their individual setup/clearing-relationship and inform the exchange of any changes that may be required prior to the start of their simulation testing activity.

The completion of functional preparations prior to production start is mandatory.

### 4.3 Technical preparation

In order to ensure technical readiness for simulation, members/ISVs should consider the following topics:

- The changes for the following interfaces have to be implemented
  - T7 Enhanced Trading Interface ETI
  - T7 FIX Gateway
  - T7 Market and Reference Data Interfaces
  - Common Report Engine (new and changed reports)
- A technical connection to T7 systems needs to be established (if not existing).
- Internal resources for timely installation of simulation software should be identified and confirmed.
- Related in-house systems should be set up to simulate subsequent processing.

## 5. Focus Day Overview

This chapter outlines which focus days will be offered. Focus days are planned and triggered by the Exchange. Specific actions have to be done by the Exchange to enable the scenario of the focus days. Focus days can be of technical nature (e.g. Market Data Service Failure), or of functional nature (e.g. Corporate Action). In either case participants cannot test without the Exchange taking action first.

Recommended test scenarios on the other hand can be done by the participants without any particular initiating action by the Exchange. Participants can run through these scenarios at their own discretion. These scenarios usually highlight new or changed features of the current release and participants are highly advised to perform these scenarios and verify their procedures and software used to be fit for these scenarios.

In the overview below, all focus days offered and recommended test scenarios for this release simulation are listed and described:

### Technical Focus Days – Triggered by the Exchange:

- Matching Engine & Gateway Failover and Failure, EOBI Failure
  - Matching Engine Failover
  - Matching Engine Failure
  - EOBI Failure
- FIX Gateway Failover
- Market Data Services Failure
- T7 RDI Failure (*derivatives markets*)
- Matching Engine Processing Delay
- GUI (forced user log out)
- Move products from one partition to another (emergency procedure)

### Functional Focus Days – Triggered by the Exchange:

- Covers (*T7 Börse Frankfurt*)
- Corporate Actions
- Stressed market conditions / exceptional circumstances (on request only)
- Product Halt (on request only)
- Market Halt (on request only)
- Instrument Suspend (*cash markets, on request only*)
- Quote Request Driven Trading (*T7 Börse Frankfurt, on request only*)
- Special Auction (*T7 Börse Frankfurt, on request only*)
- Trading Halt on Product level (*T7 Börse Frankfurt, on request only*)
- Instrument Stop (*T7 Börse Frankfurt, on request only*)
- Trade Reversals (*T7 Börse Frankfurt, on request only*)

**Recommended Test Scenarios to be executed by participants:**

- Trade at Close (*T7 Xetra*)
- Full Spread Matrix (*derivatives markets*)
- New Strategy Setup – complex instruments (*derivatives markets*)
- Trade Traceability
- Risk Events (*derivatives markets*)
- Locked Stock (*T7 Börse Frankfurt*)
- Non-CCP Trading (*T7 Börse Frankfurt*)

## **5.1 Technical Focus Days – Triggered by the Exchange**

Technical focus days will be offered on several occasions during the Simulation and will be triggered by the Exchange. Participants should use this opportunity to test the behaviour of the T7 trading and market data interfaces in conjunction with their own front office applications as well as their order book- and session management systems. Technical focus days will be provided simultaneously across multiple partitions (Cash & Derivatives).

### **5.1.1 Gateway & Matching Engine Failover & Failure, EOBI Failure**

The T7 simulation environment runs on separate partitions. Every process in the partition has a standby process that can take over in case the primary process fails. During simulation, a failover and a failure of a matching engine & gateway will be simulated. This focus day will shut down both matcher and gateway processes belonging to one partition consecutively allowing participants to verify the failover mechanisms in their applications

Prior to this focus day scenario, participants are advised to insert several non-persistent vs. persistent and standard vs. lean orders and quotes in the simulation environment. The exchange will cut connections twice and affected participants will be able to verify their internal failover processes.

On this focus day, Deutsche Börse performs a failover for the consolidated gateway and matching engine processes (Matching Engine Failover), thereafter the secondary gateway and matching engine process will be stopped (Matching Engine Failure). All processes will subsequently be restarted, and the scenario will then be repeated.

Participants are encouraged to subscribe the service availability notifications, they may receive service availability (10030) with matching engine status “unavailable” for the partition in question as a result of the matcher failure/failover, and service availability (10030) with matching engine status “available” for the partition in question as soon as order/quote maintenance is possible again.

#### **Matching Engine Failover**

When the primary matcher process in the partition will be stopped, the standby matcher process will take over. During the failover non-persistent orders and quotes are deleted. A Trading Session Event ‘Market reset’ states the technical problem and includes the message key, which is the last reproducible order message,

followed by Extended Order Information (with ExecRestatement-Reason order book restatement) and Trading Session Events 'End of Restatement'.

Low frequency sessions stay connected during the failover and receive these notifications, while high frequency sessions get disconnected and must establish a new TCP/IP connection to an available matching engine & gateway process, before they can retransmit these data. Availability of order/quote maintenance is announced via Service Availability (10030).

**Please note:** This scenario automatically triggers an "EOBI Failure", listed below.

### Matching Engine Failure

For the execution of a matching engine failure both matcher processes will be crashed for a partition in simulation. Before the partition is re-started, the matching engine & gateway process for that partition will be shut down, so high frequency sessions will get disconnected.

During the re-start of the matcher processes, non-persistent orders and quotes are deleted non-persistent orders and quotes are deleted. A Trading Session Event 'Market reset' states the technical problem and includes the message key, which is the last reproducible order message, followed by Extended Order Information (with ExecRestatement-Reason order book restatement) and Trading Session Events 'End of Restatement'.

Low frequency sessions stay connected and receive these notifications, while high frequency sessions must establish a new TCP/IP connection to an available matching engine & gateway process, before they can retransmit these data. Availability of order/quote maintenance is announced via Service Availability (10030).

**Please note:** The Matching Engine failure automatically triggers an EOBI failure as well.

### EOBI Failure

Prior to the focus day, participants should check whether they are able to receive market data via EOBI, i.e. they should try to send some orders on benchmark futures products and equities which are available in the T7 simulation environment. Public market data information from T7 EOBI will be provided in packages marked with a MarketSegmentID, i.e., product identifier; PartitionID; ApplSeqNum (continuous numbering format); Packages are sent over redundant multicast address and port combinations. Each package is uniquely identified by its MarketSegmentID and ApplSeqNum combination. In addition to the packet sequence numbering, individual messages are sequenced by MsgSeqNum, which is contiguous per MarketSegmentID.

In case of an EOBI Failure, both the ApplSeqNum and the MsgSeqNum for a specific MarketSegmentID will restart from 1.

An EOBI Failure is triggered together with a matching engine failure. Participant applications should detect this, whenever an ApplSeqNum is received which is smaller than one which has already been received for a specific MarketSegmentID and multicast address:port combination. Whenever a participant application detects a restart of the MsgSeqNum as well, it must rebuild all order books for this MarketSegmentID again from the T7 EOBI snapshot channel.

All non-persistent orders and quotes entered prior to the failover will be deleted. The receiving application needs to invalidate its view of the order book and refresh once an explicit message has been received containing new information.

➔ The Gateway & Matching Engine Failover & Failure, EOBI Failure scenario will be offered between 15:00-16:00 CET/CEST

## 5.1.2 FIX Gateway Failover

In case of a FIX Gateway Application Failover, all FIX sessions connected to this FIX Gateway will be disconnected and the corresponding port will be closed.

Customers should then activate the connection to the secondary FIX Gateway. The first FIX session logon to the secondary FIX Gateway may take some seconds. So, if a connection or a session logon fails or is not responded to immediately, a second attempt should only be made after a few seconds (30 seconds recommended).

### Schedule :

- 15:00 CEST: Application Failover FIX Gateway  
(IP address: 90.150.253.32 becomes unavailable for Derivatives  
IP address: 90.152.253.42 becomes unavailable for Cash XETR  
IP address: 90.152.253.197 becomes unavailable for Cash BF)
- 15:15 CEST: Restart of FIX Gateway  
(IP address: 90.150.253.32 available again for Derivatives  
IP address: 90.152.253.42 available again for Cash XETR  
IP address: 90.152.253.197 available again for Cash BF)
- 15:30 CEST: Application Failover FIX Gateway  
(IP address: 90.151.253.32 becomes unavailable for Derivatives  
IP address: 90.153.253.42 becomes unavailable for Cash XETR  
IP address: 90.153.253.198 becomes unavailable for Cash BF)
- 15:45 CEST: Restart of FIX Gateway  
(IP address: 90.151.253.32 available again for Derivatives  
IP address: 90.153.253.42 available again for Cash XETR  
IP address: 90.153.253.198 available again for Cash BF)

These tests are recommended for all T7 participants (Members/Vendors) using the T7 FIX Interface.

In the event of a FIX Gateway failure, active FIX sessions will be disconnected. FIX sessions may be resumed for the same SenderCompID (49) on the secondary FIX Gateway, using the secondary IP address and port number.

### Recovery notes:

In the event that the disconnection was due to an outage on the FIX Gateway side, members should consider the following recovery mechanisms:

- After reconnection of the FIX session, the FIX Gateway may receive a sequence number higher than the one expected and sends a Resend Request (2) message to the member.
- The member should resend all potentially missing messages with PossDupFlag (43) = "Y", to indicate that a message may have been previously transmitted with the same MsgSeqNum (34).

- **Please note:** No Gap Fill messages should be sent by the member during the resend series for application messages. Application messages should always be re-transmitted since the T7 FIX Gateway requires all missing application messages for reconciliation with T7 Exchange's T7 trading system fall-back.
- If a participant sends Gap Fill messages during the resend series for application messages the related orders might not be accessible any more via the FIX Gateway and related order specific information will not be forwarded to the FIX session.

Please Note: The FIX Failover focus day scenario is only valid for the current FIX gateway not for the FIX LF Interface.

➔ The FIX Failover / Failure scenario will be offered between 15:00-16:00 CET/CEST

### 5.1.3 Market Data Services Failure

Prior to the focus day participants should check whether they receive market data from T7, i.e. they should try to send some orders on products which are available in Simulation. Market data information will be provided in packages marked with a SenderCompID; PartitionID; PacketSeqNum (continuous numbering format); the MessageSeqNum (continuous per SenderCompID multicast address and port combination) and a MarketSegmentID. The SenderCompID always remains constant for a product during the whole business day, if there is no failover.

When the market data failure is initiated by DBAG, a crash will be simulated within the partition for market data services. During this time participants can try to insert new orders and quotes for that product. As a result, they will receive a message that the associated partition is not available. As long as the partition is not available, i.e. not restarted by the exchange, participants will neither be able to receive market data for products linked to that partition, nor be able to enter orders. In this test scenario, all partitions in Simulation will be affected and therefore the test will refer to all products, which are available at that time in the Simulation.

Participants can identify this failover scenario by comparing the SenderCompID value with the previous value. A new SenderCompID, which is available in the packet header and in each data message for incremental and snapshots, indicates the partition failure. Additionally, the PacketSeqNum will be reset to 1.

Once this condition is observed, it can be assumed that a fail-over scenario took place and the rebuild of the order book can be started. All non-persistent orders and quotes entered prior to the failover will be deleted. The receiving application needs to invalidate its view of the order book until an explicit message has been received containing new information.

➔ The Market Data Services Failure scenario will be offered between 15:00-16:00 CET/CEST.

### 5.1.4 T7 RDI Failure (derivatives market)

In this test scenario both the failover and the restart of the T7 RDI will be simulated (EEX RDI is independent of T7 RDI and will not be affected by the T7 RDI Failure). As a precondition for the tests, participants are

advised to create some complex instruments in the Simulation environment before the failover and restart of the RDI are performed.

In the first part of the test scenario when the T7 RDI fails over, a new initial reference file will be generated with a new file set identifier. This file will contain any complex instruments, already created and deleted during the day, i.e. the entire history.

In the second part of the test scenario, when the T7 RDI is restarted, a new initial reference file will be generated with a new file set identifier. This file contains the existing complex instruments but not the entire history of creations and deletions.

→ The RDI Failure scenario will be offered between 15:00-16:00 CET/CEST.

### 5.1.5 Matching Engine Processing Delay

This focus day scenario is provided to assist participants in testing the very rare event where massive processing delays occur on a partition. In this scenario the following events will be triggered:

All non-persistent Orders and Quotes might be deleted for the affected partitions and deletion notification will be triggered. Product-specific DeleteAllOrderQuoteEventBroadcast messages will be sent to all ETI and FIX sessions with MassActionReason set to (111) Product\_temporarily\_not\_tradable.

For a minimum time period of 10 seconds or until the slow processing is resolved, all transactions except order deletions will be rejected with SessionRejectReason set to (102) Service\_Temporarily\_Not\_Available and VarText 'TRANSACTION REJECTED DUE TO SLOW PARTITION'

In the event that a product is temporarily not tradable, participants will be informed when the matching engine will accept transactions again by a TradingSessionStatus message (MsgType (tag 35) = "h") specifying TradSesEvent (tag 1368) = 105 ("Service Resumed").

**Please note:** Participants will still be able to send deletion requests for any persistent orders which they would like to remove.

This focus day scenario is performed for the following markets and products:

- XEUR: Partition 3 (triggered in AFR)
- XETR: Partition 30 (triggered in DE0006599905)
- XVIE: Partition 50 (triggered in AT0000644505)
- XBUD: Partition 85 (triggered in HU0000074844)
- XLJU: Partition 86 (triggered in SI0031101346)
- XPRA: Partition 87 (triggered in LU0275164910)
- XZAG: Partition 88 (triggered in HRHT00RA0005)

Participants are requested to check that their applications can correctly handle order / quote deletions and transaction rejections due to the slow partition state.

→ The Matching Engine Processing Delay scenario will be offered between 15:00-16:00 CET/CEST.



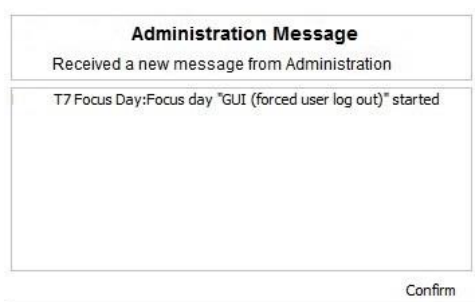
### 5.1.6 GUI (forced user log out)

The GUI Focus Day scenario is provided primarily to make participants aware of a function within T7 whereby in an emergency/exceptional situation T7 Operations can not only send messages directly to the user’s screen but also force the termination of the GUI itself. In addition, the focus day is also provided to make participants aware of the effects of a full GUI environment restart. The GUI (forced user log out) focus day will be sub-divided into three parts:

- Send Admin Message only
- Admin Message + Forced Trader GUI Shutdown
- Full GUI environment restart

#### Send Admin Message only

All GUI instances (both Admin and Trading) logged in at the point when the focus day is initiated will receive a message “T7 Focus Day: Focus day “GUI (forced user log out)” started”. This message will appear in a new popup window.



This window can be closed by pressing the Confirm button.

#### Admin Message + Forced Trader GUI Shutdown

After this first message the following message will be sent 10 minutes prior to the GUI environment shutdown: “T7 GUI Focus Day: Automatic GUI shutdown has been triggered and the GUI environment will be restarted”. On the Trader and Admin GUI the following pop-up windows will be displayed:



The colour of this popup window will turn to yellow 15 seconds prior to the forced shutdown and turns red for the last 5 seconds.

#### Full GUI environment restart

Following a full restart of the GUI environment in Simulation will be performed. On the scheduled focus day participants will be encouraged to suspend orders so that the effect on suspended orders caused by a GUI restart can be observed. Suspended orders will all be deleted, the rest of the order book will remain unchanged after a restart.

➔ The GUI (forced user log out) focus day scenario will be offered between 15:00-15:30 CET/CEST.

### 5.1.7 Move products from one partition to another (emergency procedure)

This focus day scenario is intended to simulate the unlikely event that products need to be moved from one partition to another before the start of trading.

Under normal circumstances, the assignment of products to a partition will not change on a day-to-day basis but either as a result of hardware failure or due to a re-configuration, the assignment of products can and will change.

In this focus day scenario all products / Product assignment groups outlined below will be moved from one partition to another prior to the start of the trading phase (closed & pre-trading) in the T7 Simulation environment.

As a consequence of the product move from one to another partition the entire T7 system will be restarted. All non-persistent orders, quotes entered and recoverable broadcast streams disseminated before restart will be deleted. Please be aware that persistent orders will be moved to the other partition too and are part of the orderbook restatement. The PartitionID in the reference data, product snapshot and packet header for EMDI and EOBI for the affected product(s) will change. When the T7 RDI is restarted, a new initial reference file will be generated with a new file set identifier. Reference Data via RDI and RDF must be reprocessed by client applications following the restart. The SenderCompID in the Market Data for the product will change following the restart. The service on which the market data is published first for EMDI / EOBI may change (even to odd or vice versa). The multicast addresses on which the market data is disseminated will not change.

Participants must ensure that their applications support the automatic reassignment of products. Hardcoding of product to partition assignments may lead to the inability to identify or trade these products.

This focus day scenario is performed for the following markets and products:

- XEUR products: CONF, FBON, FBTM, FBTP, FBTS, FGBL, FGBM, FGBS, FGBX, FOAM, FOAT, FSWL
- XETR product assignment groups: GER1, MDX1, SDX1, STX6 &TDX1.

➔ The Move products from one partition to another one (emergency procedure) focus day scenario will be performed in the morning after a batch run and should be completed before 11am (CET/CEST).

**Please note:** The products which have been moved from one partition to another, will remain on the “new” partition until this focus day scenario is repeated.

## 5.2 Functional Focus Days – Triggered by the Exchange

The exact dates for the functional focus days triggered by the exchange are displayed in the Simulation calendar available on the websites

[eurex.com](http://eurex.com) > Support > Technology > Simulation Calendar

[xetra.com](http://xetra.com) > Trading > Trading calendar and trading hours

### 5.2.1 Covers (T7 Börse Frankfurt)

On the focus day “Covers”, participants are requested to test the activation process and trading of cover instruments (Hüllen-Instrumente). The following two scenarios are planned for the focus days. The cover instruments will be announced via Implementation News before the respective focus days. For each scenario, two cover instruments per issuer (Only issuers who already support covers in production) are planned. In addition, two cover instruments per scenario will be supported by DBAG.

#### Scenario 1: Intraday Cover Activation

Simulation Business Day 1 (Tuesday):

- The instrument cover gets activated until 1:00 p.m by the issuer (If the issuer doesn't activate the cover by 1:00 p.m, the cover will be activated by DBAG)
- Distribution of updated cover instrument information via RDI & RDF (incremental file).
- Trading in the activated cover instrument.
- Check of trading reports & contract notes (Schlussnoten).

#### Scenario 2: Cover Activation outside simulation trading hours

Simulation Business Day 1 (Tuesday):

- The instrument cover gets activated outside simulation trading hours by the issuer.

Simulation Business Day 2 (Wednesday):

- Distribution of updated cover instrument information via RDI & RDF (incremental file).
- Trading in the activated cover instrument.
- Check of trading reports & contract notes (Schlussnoten).

For exact dates consult the simulation calendar.

Please Note: The Scenario “Intraday Cover Activation” is also available as part of Cloud Simulation when using the Boerse Frankfurt image.

## 5.2.2 Corporate Actions

### Derivatives Market

Participants will have the opportunity to test Corporate Action processing. On the first focus day, i.e. before end-of-day processing starts, participants are requested to generate positions in T7 in the defined products to check the system behaviour on the effective focus day (second business day).

### Cash Market

Simulation Business Day 1:

DBAG maintains the Cum-Indicator, Ex date and the dividend amount of the instruments.

Simulation Business Day 2:

The Cum-Indicator is set and visible for participants. The participants should now have open orders in POSTR. These orders will be deleted during the following batch run. Furthermore, the deletion messages including the order deletion reasons will be sent.

Simulation Business Day 3 (Ex-day): The participants see the Ex indicator and the reference price is reduced accordingly by the dividend amount.

The exact dates and products of the Corporate Actions scenario are displayed in the current simulation calendar.

## 5.2.3 Stressed market conditions / exceptional circumstances (on request only)

The regulatory relevant states of market conditions for market making will be normal market conditions, stressed market conditions and exceptional circumstances. Stressed market conditions will be established on product level for the derivatives market and instrument level for the cash market, whereas exceptional circumstances will typically affect the whole market. The product will be in normal market conditions, when neither stressed nor exceptional market conditions apply. There are no market making obligations during exceptional circumstances.

Automatically triggered stressed market conditions will have a fixed duration (e.g. 10 minutes). Ongoing automatically set stressed market conditions will be prolonged by this time period, when the trigger conditions are detected again. The following trigger events for automatically set stressed market conditions will be supported, depending on the type of the affected product:

### Derivatives Market

- Simultaneous significant change of price and volume – applies to equity index futures, single stock futures and ETF futures.
- End of a volatility interruption – applies to equity index futures, single stock futures and ETF futures.

- Stressed Market Signals in a related futures product – in case a futures product is in stressed market conditions and there is a corresponding options product with the same underlying, the options product will be automatically set in stressed market conditions. Note that a volatility interruption in such a futures product is considered as a stressed market signal. Corresponding options products are ETF options, equity options and equity index options.

During stressed market conditions, the maximum quote spread for quotes and Request for Quote requests is widened and the minimum quote quantity for quotes can be changed.

### Cash Market

- significant short-term change in price, i.e. the cash market instrument is in an extended volatility interruption on T7,
- significant short-term change in volume, i.e. significantly above-average traded volume in the price determination after an extended volatility interruption.

According to the regulatory technical requirements, T7 has to support the state of exceptional circumstances under the following triggering conditions:

- Extreme volatility – a state of extreme volatility is established when the majority of products, which are subject to market making regulation is in stressed market conditions or in a volatility interruption. The state of extreme volatility is set for the whole market.
- War, industrial action, civil unrest or cyber sabotage – this state is declared by the Exchange Management Board with simultaneous effect for the whole market.
- Disorderly trading conditions at the exchange – this state is declared when there is either a significant increase of processing times, or multiple erroneous executions of transactions, or loss of connectivity for many Participants. The state of disorderly trading conditions is declared by the Exchange Management Board with simultaneous effect for the whole market.
- Suspension of pre-trade transparency obligation – the declaration of this state rests upon the decision of the responsible regulator. This condition applies per product.

Exceptional circumstances will be declared for a period of one hour and will end as soon as the triggering conditions are no longer met. The state of exceptional circumstances may be extended until the end of the business day, if the criteria are repeatedly breached. Exceptional circumstances will end automatically at the end of the business day. In case the triggering conditions remain in effect, they will be declared again on the next business day.

T7 will publish exceptional circumstances only via news messages (Eurex webpage, Xetra webpage, T7 GUI and ETI). Exceptional circumstances will not be communicated via the T7 market data interfaces. Thus, there might be situations where stressed market conditions in a product are set during a state of exceptional circumstances. In this case, exceptional circumstances always trump stressed market conditions, regardless of the sequence of setting the regulatory trading conditions.

On the Focus Day “Stressed market conditions / exceptional circumstances” first “Stressed market conditions” will be triggered by the exchange for 3 products for a defined time period of 10 minutes.

Afterwards Exceptional circumstances will be declared for the period of one hour for the whole market.

#### **5.2.4 Product Halt (on request only)**

As a possibility to reflect a product halt in T7, DBAG offers to schedule the Simulation of the product halt scenario on request.

##### Test scenario and expected result:

Prior to the planned Product Halt participants are recommended to enter non-persistent- and persistent orders and quotes in the affected products. With the transition of the trading phase to HALT, this product will not be tradable between the given times in T7. In this scenario, all non-persistent orders and quotes will be deleted after the market reset and participants must re-enter them. Persistent orders for the affected product will stay in the system. Additionally, the following message occurs:

*10308 - (ETI: Mass Cancellation Event aka DeleteAllOrderQuoteEventBroadcast aka BC CleanupOQ)*

*OrderMassActionReport (UBZ) messages will be sent to all FIX sessions.*

#### **5.2.5 Market Halt (on request only)**

As a possibility to reflect a market halt in T7, DBAG offers to schedule the Simulation of the market halt scenario on request.

##### Test scenario and expected result:

Prior to the planned Market Halt participants are recommended to enter non-persistent orders and quotes and persistent orders in any products in the affected market. As a result of the market halt, products will not be tradable between the given times. In this scenario all non-persistent orders and quotes will be deleted after the market reset and participants must re-enter those orders and quotes. Persistent orders will stay in the system.

Additionally, the following message will be sent:

*10308 - (ETI: Mass Cancellation Event)*

## 5.2.6 Instrument Suspend (Cash Markets, on request only)

As a possibility to reflect an instrument suspend in T7, DBAG offers the Simulation of the following focus day on request.

### Test scenario and expected result:

Prior to the planned Instrument Suspend participants are recommended to enter non-persistent- and persistent orders and quotes in the affected instrument. As a result, this instrument will not be tradable between the given times in T7. In this scenario all orders (persistent and all non-persistent) and all quotes will be deleted after the market reset and participants must re-enter them. Additionally, the following message occurs:

*10308 - (ETI: Mass Cancellation Event aka DeleteAllOrderQuoteEventBroadcast aka BC CleanupOQ)*

## 5.2.7 Quote Request Driven Trading (T7 Börse Frankfurt, on request only)

On the focus days “Quote Request Driven Trading”, participants are requested to enter quote requests which will in turn be answered by the Specialist with a dedicated quote. The quote will then be tradable for the sender of the quote request. If a participant enters a quote request for a particular instrument and quantity with QuoteID field empty, the existing processing is started and Specialist’s standard quote is expected. But if a participant fills in his QuoteID, Specialist’s response is expected. When the quote request is answered by the Specialist, it is distributed only to the quote-requesting session via private broadcast. Participants may answer this Specialist’s response by entering an order with the QuoteID. This order entered by the participant is forwarded to the Specialist who should enter a matching quote leading to a full execution of the QuoteID order. In case the matching quote does not guarantee a full execution of the QuoteID order, the Specialist Quote gets rejected and no matching will take place. Please Note: If the QuoteID order is not executed within a defined time interval, it is automatically deleted by the trading system, regardless of the current instrument state.

On the Focus Day “Quote Request Driven Trading” participants are requested to test the functionality by entering quote requests in following instruments:

**Specialist BALFR:** XS1206541366, AT0000758305, DE000CP3S5F3, LU0028119013

**Specialist UHEFR:** DE0001135481, AU3CB0223519

**Specialist ICFFR:** AT0000BAWAG2, DE0008471301, DE000VL3TBC7

**Specialist MWBMU:** DE0005070908, DE000DL19SH3

**Specialist RELFR:** AT000B049788, SE0004517290

**Specialist SPAFR:** DE0005196232, DE000A0GNPZ3

**Specialist SEYFR:** DE0005221303, DE000A19S4V6

**Specialist WSTFR:** DE0006614035, DE000A1KRJU8

**Specialist BFVBL:** AT000000STR1, FI0009000681

**Specialist WALFR:** AU3CB0246676, DE000A14KJF5

### **5.2.8 Special Auction (T7 Börse Frankfurt, on request only)**

To support participants during their testing of the trading restriction “Special Auction (SA)”, DBAG will initiate the special auction for the following instruments on request:

DE0001142693  
DE0001102408  
DE0001104743  
XS0205545840  
XS0553728709  
SE0002829192  
AU000000AUZ8  
CA25260V1031  
USY384721251  
AT00000VIE62  
DE0007018509  
DE000A1E8G88  
AU0000XCLWV6  
DE000A1Z3XR4  
DE000A0MS7D8  
DE0005152375  
DE000TR18QNO  
DE000VF1D5N7  
DE000CP51988

### **5.2.9 Trading Halt on Product level (T7 Börse Frankfurt, on request only)**

As a possibility to reflect a product halt in T7, DBAG offers to schedule the simulation of the product halt scenario on request.

#### Test scenario and expected result:

Prior to the planned Product Halt participants are recommended to enter orders and quotes in the affected products. With the transition of the trading phase to HALT, this product will not be tradable between the given times in T7. In this scenario, all standard quotes will be deleted after the market reset and specialists must re-enter them. Orders for the affected product will stay in the system.



### **5.2.10 Instrument Stop (Börse Frankfurt, on request only)**

As a possibility to reflect an instrument stop in T7, DBAG offers to schedule the simulation of the Instrument Stop scenario on request.

#### Test scenario and expected result:

Prior to the planned Instrument Stop, participants are recommended to enter orders and quotes in the affected products. With the transition of the trading phase to STOP, this instrument will not be tradable between the given times in T7. In this scenario, all standard quotes will be deleted after the market reset and Specialists must re-enter them. Orders for the affected product will stay in the system.

### **5.2.11 Trade Reversals (T7 Börse Frankfurt, on request only)**

As a possibility to reflect trade reversals in T7, DBAG offers the simulation of trade reversals on request. Participants can contact DBAG, name the trade side (buy or sell), ISIN or short code, MemberID and TraderID and the time of trade and have the trade reversed.

## **5.3 Recommended test scenarios executed by participants**

The following test scenarios should be executed anytime by participants in Simulation. There are no special tasks to be performed by the exchange.

### **5.3.1 Trade at Close (T7 Xetra)**

To provide participants with an opportunity to test the new trading phase Trade at Close (TaC), DBAG will provide buy and sell market orders during the TaC phase (15:45 CET/CEST- 15:55 CET/CEST) in the following instruments:

DE0005089031

DE0005102008

DE0005103006

DE0005104400

DE0005495329

In the Trade at Close phase (15:45 CET/CEST- 15:55 CET/CEST), trading participants will have the possibility to enter orders that will result in trades at the fixed closing auction price. Orders entered prior to the Trade at Close phase which have not been executed and are flagged accordingly and qualify for the Trade at Close phase will participate in the Trade at Close phase. The Trade at Close phase will only be triggered if the closing auction ended with an auction price with positive turnover.

Please note that the support of the scenario by DBAG is only provided on batch days.

### 5.3.2 Full Spread Matrix (Derivatives Markets)

In T7 it is possible to set up and trade products with up to 20 different calendars spreads.

The exchange can configure which calendar spreads of a futures product are considered for synthetic matching; a synthetically linked full spread matrix is achieved by considering all calendar spreads of a futures product.

The following products are configured with a synthetically linked full spread matrix in the Simulation:

Group	Product	Currency	Product Name
FINT	FEU3	EUR	THREE-MONTH-EURIBOR FUT. (ACI)
FINX	FEXD	EUR	FUT ON EURO STOXX 50 INDEX DIV
FVOL	FVS	EUR	FUT ON MINI VSTOXX

### 5.3.3 New Strategy Setup – complex instruments (Derivatives Markets)

Typically, complex instruments are requested by traders, however, some futures spreads are created by the exchange by default. Complex instruments requested by traders with open orders valid beyond the current business day will be available the next day.

It is possible to have different trading parameters per instrument type, for example allocation schemes and price validations. Therefore, different instruments of the same product can vary in their trading behaviour.

**Please note:** Strategies are always created on a temporary basis and are cancelled during the end of day processing if no open orders valid beyond the current business day are in the order book.

Traders may request complex instruments from T7 at any time during the Simulation. If the requested complex instrument matches a predefined standard option strategy, then the matching engine will create a standard option strategy.

### 5.3.4 Trade Traceability

T7 provides trade traceability, allowing orders to be linked to executions, trade confirmations, and trades.

While sending a new order, participants can provide a client order ID and up to three free text fields, which are optional for ETI. For each new order received by the Exchange a separate order ID by the exchange is assigned which is unique and returned to the participant on all private messages.

For every match event T7 assigns identifiers unique within product and business day, to each aggregated price level, every order execution and every trade.

**Derivatives Market:** For the matching of a complex order in addition to the order leg, the execution ID and order leg execution ID is provided for each leg of the complex instrument match.

### 5.3.5 Risk Events (Derivatives Markets)

Risk parameters will be triggered due to defined trading volume or quantity limits. Limits can be set by Clearing Members for their Non-Clearing Members (Exchange Participants) or by Non-Clearing Members themselves on an intraday basis. There are three levels of limitation which can be defined by participants and is the same for all business units.

#### 1. *Alert message*

The user receives a popup message which informs him that he has exceeded a predefined limit, no further actions happen.

#### 2. *Threshold message*

The user is informed that he has exceeded the second limit and therefore a throttle mechanism is implemented for trading. For traders it is not possible to trade in a general way and volume as the trade volume is limited as per the threshold limitation given by the clearing members.

#### 3. *Blocking message*

With this scenario, trading is disabled for the respective trading user if he exceeds his trading limits or any other given quantity limits for trading. User entitlements are independent of those extra limitations.

### 5.3.6 Locked Stock (Börse Frankfurt)

Locked Stock refers to the condition when the order book is frozen by the Specialist for a price determination. During Freeze, all order transactions that can impact the potential execution price/quantity, will be kept

“Pending” in Locked Stock. After unfreeze, the processing of these order transactions will be performed (if applicable). As the T7 approach for Locked Stock differs slightly from the current Börse Frankfurt system, participants are recommended to test the functionality intensively during simulation.

All relevant scenarios, which can occur in connection with order add, modify, and delete messages on Locked Stock, as well as basic information about order notifications created per action before, during and after Freeze, are listed in the document ‘Functional Reference’ (chapter 3.2.5.1, available on the following path:

Xetra.com > Technology > System documentation > Release 9.1 > Overview and Functionality

## 6. Documentation

T7 Release 9.1	Derivatives Markets	Cash Markets	Combined	Q1 / 2021			Q2 / 2021		
				Jan	Feb	Mar	Apr	May	Jun
T7 Release 9.1 - Release Notes	X	X		◆			●		
T7 Functional Reference			X				●		
T7 Functional and Interface Overview			X				●		
T7 Participant Simulation Guide			X				●		
T7 Cross System Traceability			X				●		
T7 Incident Handling Guide			X				●		
T7 Participant and User Maintenance Manual	X	X					●		
Contract Notes Description		X							●
T7 Known Limitations			X				■		●
T7 Trader, Admin and Clearer GUI – User Manual	X	X					■		●
T7 Trader, Admin and Clearer GUI – Installation Manual			X				●		
T7 Enhanced Trading Interface – Manual incl. XSD, XML Representation and Layouts			X			◆	■		●
T7 FIX Gateway – FIX 4.2 and 4.4 Manual incl. Fiximate and Repository			X			◆	■		●
T7 Market, - Enhanced Order Book- and Reference Data Interfaces Manual incl. Fast Message Template, Repository & FIXML Schema Files			X			◆	■		●
T7 Extended Market Data Services – Manual incl. Fast Message Template and Underlying Ticker Data			X				■		●
Cash Market Instrument Reference Data Guide		X					●		
T7 XML Report Reference Manual			X				■		●
Common Report Engine User Guide			X				●		
N7 Network Access Guide			X				●		
Exchange Rules & Regulations		X							●
Market Models		X							●

The documents will be available on the websites

[eurex.com](http://eurex.com) > Support > Initiatives > T7 Releases > Release 9.1 > System Documentation

[xetra.com](http://xetra.com) > Technology > T7 trading architecture > System Documentation > Release 9.1

## 7. Support

The standard support times of the Exchange will be in effect during the simulation phases. The helpdesk departments and further information sources are provided in the following section.

### 7.1 Contacts and support hours

The following helpdesks provide first level support for specific topics from Monday till Friday:

#### 7.1.1 Group Client Key Account Management

Phone: individual number to your Group Client Key Account Manager (09:00 - 18:00 CET/CEST)

- Participants readiness activities
- Participant preparation requirements
- Participant setup questions for simulation and production
- Participant data changes for simulation and production
- ISV related queries

#### 7.1.2 Functional Helpdesk Eurex

Phone: +49-69-211-1 12 10 (24 hours, Monday - Friday)

- Functional trading related issues for trading
- Functional focus days
- Product data management
- Market control
- Simulation participation and execution

#### 7.1.3 Functional Helpdesk Cash Markets Operations

Phone: +49-69-211-1 14 00 (07:00 – 22:00 CET/CEST)

- Functional trading related issues
- Functional focus days
- Market control
- Simulation participation and execution

#### **7.1.4 Helpdesk Clearing Data Control**

Phone: +49-69-211-1 24 53

(08:00 - 20:00 CET/CEST)

- Entitlement management
- Participant- and user data management

#### **7.1.5 Customer Technical Support**

Phone: individual VIP number

(24 hours, Monday - Friday)

- All technical issues related to the simulation environment (e.g. connectivity issues)
- Technical focus days

## 7.2 Further sources of information

Changes and further information regarding the T7 Simulation will be provided via the following channels:

- Circulars
- Info-Mail
- Implementation News on Eurex Exchange's and Xetra website for T7 under following path:

[eurex.com](http://eurex.com) > Support > Information Channels > Implementation News

[xetra.com](http://xetra.com) > Technology > Implementation News



## 8. Change Log

No.	Chapter, page	Date	Change
1.0	n.a.	16 Apr 2021	Initial Version